



Kubi Connection Issues - Kubi Connect for Android Tablets

You just got your new Kubi, and maybe a brand new Android tablet. You install the Kubi Connect App on your Android tablet and ... nothing. The tablet isn't pairing with Kubi.

Many times, in the rush to install the Kubi Connect App users miss setting required permissions or forget to make sure services are enabled.

Here is a short checklist of services Kubi needs to operate. Sometimes it will be easier just to delete the App and re-install so you can go through the permissions prompts again carefully, to allow Kubi permission. Then check to make sure all the following Services are enabled before trying to pair via Kubi Connect / Bluetooth. *

Settings = Connections (WiFi, Bluetooth, Airplane Mode)

WiFi - Make sure WiFi is turned on and tablet is connected to the internet.

Airplane Mode - Make sure Tablet is NOT in Airplane mode (Airplane Mode disabled (OFF))

Bluetooth (*must be Version 4.0 or higher*) - Ensure that tablet's Bluetooth is enabled (turned ON)

Settings = Location (Both Location Services Enabled and Kubi Connect App Permissions allowed)

Location Services- Kubi Connect App - requires location services to be enabled (turned ON).

Location Services / App Permissions / Kubi Connect App (also available via **Privacy / Permission Manager / Location / Kubi Connect** - Requires permission for the App to use Location Services. OK to enable only when using the app.

* It is possible to allow Kubi Connect App permission to use location services during app installation, but app will not function if Location Services are not enabled (turned ON) as well.