



Kubi Non-Warranty Return Policy

If Kubi Robot is returned for refund within 30 days of original ship date, no restocking fee is charged.

No restocking fee is charged for accessories. Accessories cannot be returned for refund after 90 days of original ship date.

Kubi Robot returns for refund received 30 – 90 days after ship date will incur a \$75 restock fee per Kubi Robot. For large quantity returns (10 or more units), restocking fee will be determined on case by case basis.

Kubi Robots cannot be returned for refund after 90 days of original ship date.

Assessed restocking fee is deducted from refund of original purchase price.

Original shipping charges are non-refundable.

Customer is responsible for all return shipping charges, which are non-refundable.

A Return Materials Authorization (RMA) is required to return any Kubi product. Request an RMA number from Xandex/Kubi Customer Service at insidesales@xandex.com or call +1 (707) 763-7799.