



Kubi Discontinuation Notice

Feb 12, 2024

Dear Valued Customer,

It is with great regret that we write to inform you that Xandex Inc. has made the difficult decision to discontinue the manufacturing and sales of the Kubi Telepresence Robot.

Since taking over the Kubi Robot in 2019, the Kubi product line has experienced inflationary pressures with materials and labor, as well as increases in compliance maintenance for the Kubi Connect Apps. Despite our best efforts, margins have not been meeting our profitability targets and order volume has not justified scaled manufacturing.

To this end, all models of the Kubi Telepresence Robot and Accessories will be discontinued on March 1, 2024, or when inventory is depleted, whichever comes first.

Warranty and service support, including software support for the Kubi Connect Apps will continue through June 30, 2025. We are currently exploring options for Kubi app and widget support beyond June 2025. We encourage you to check the [Kubiconnect.com](https://www.kubiconnect.com) website periodically for updates.

All inquiries or requests should be directed to the Kubi Team at Xandex Customer Service via email: Kubi@xandex.com or Telephone +1 (707) 763-7799, Toll Free in the US +1 (800) 763-9543.

Sincerely,

The Kubi Team at Xandex